

Lets give a hand



### From the desk of the Executive Director

Success in Value-Based Care is challenging! As we enter into the last quarter of the year, we need to focus on closing patient *Gaps in Care* and completing our *Hierarchical Condition Categories (HCC)* capture in order to achieve success in our collaborations.

Gaps in Care tell us which of the established ideal or standard performance measures have not been completed. The requirements for closing the Gaps in Care have become multilayered in select measures which requires a screening or test and acceptable result. In most cases the results can be delivered to the health plan through the use of CPTII codes and/or entry into CareScreen® or health plan population tool. The fewer Gaps in Care the more quality performance metrics we meet.

HCC are a part of a CMS risk adjustment model to estimate patient health resource use and calculate reimbursement to health plans. Accurate coding of all conditions is essential to achieve the contractual Medical Loss Ratio (MLR). HCCs must be recorded every year even when you have recorded in the last year. Identifying all associated conditions/complications related to the condition is vital.

Your efforts in these critical areas are needed for our network to achieve success. Establish a process to ensure we finish strong to earn bonus dollars and shared savings. CSMS-IPA will continue to support you with reports and your CSMS-IPA Resource can help you so please reach out to them. **Together we can achieve success.**

Wishing you a wonderful fall season!

*Neysa Stallmann Guerino*

### Staywell Health Center was awarded Community Health Center Quality Recognition Badges

The *Health Resources & Services Administration (HRSA)* awarded Staywell Health Center 4 Community Health Quality Recognition badges for its notable achievements in access, quality, health equity, and health information technology. Under the direction of Don Thompson, President/Chief Executive Officer and Dr. Tess Lombard, Chief Medical Officer, the center successfully met rigorous standards of care and/or were top performers nationwide.

**Congratulations** to the entire Staywell TEAM!

### Employee spotlight

Our Physician Network Specialist, **Kathy Carlson** was honored by Staywell Health Center on September 12th as a Healthcare Champion at its 11th Annual Summer's End Fete. *Senator Joan V. Hartley* presented an official citation to Kathy. Dr. Tess Lombard gave recognition to Kathy's expertise and guidance as being instrumental in Staywell's quality and financial success in providing Value-Based Care.

### Breast Cancer Awareness Month

This month aims to promote screening and prevention of the disease, which affects 2.3 million women worldwide. Breast cancer screenings are vital in prevention and early detection. Encourage eligible patients to have their annual mammogram. To assist you, CSMS-IPA has sent reports for patients who have not yet had a mammogram this year. We ask that you reach out to patients to remind them of the importance of an annual mammogram and to schedule as needed. This is also an important quality measure in our collaborations that contribute to our network's success.

For more information and resources to share with your patients, <https://www.breastcancer.org/about-breast-cancer/breast-cancer-awareness-month>

## Education Corner

### For ACO REACH Participating Providers:

The Learning Center by Collaborative Health Systems (CHS) is offering Clinical Documentation Improvement training here <https://collaborativehealthsystem.training.reliaslearning.com>

CDI-Diabetes Clinical Documentation and Diagnosis Coding Education

CDI-Major Depressive Disorder Clinical Documentation and Diagnosis Coding

CDI-Chronic Kidney Disease Documentation Specificity and Diagnosis Coding

CSMS-IPA hosted a **Documentation and coding tips: CPT Category II codes** webinar on October 10, 2024 conducted by Optum. To access the deck presented, [click here](#)